OVERVIEW

- Upholstered Dual-Articulating Headrest
- Upholstered Backrest
- Rotating Armrests
- Seat Upholstery
- Swivel Brake Handle
- Safety Cover
- Power Switch
- Pump Cover
- Base Cover
INTRODUCTION

BEFORE YOU BEGIN

Study the chair overview in this booklet and layout dimensions from the owner’s manual. Make sure the planned location will have the necessary space available for installation, including room for travel of the chair’s base and backrest.

Locate all documentation supplied with the package. Manuals and installation sheets may be found in one or more boxes accompanying their respective components. Set aside the owner’s manual for the end user to review.

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SYMBOLES USED IN THIS MANUAL

The following symbols may be used throughout this product manual:

**WARNING**: Failure to carefully follow the described procedure may result in damage to the equipment or the operator.

**CAUTION**: Failure to carefully follow the described procedure may result in damage to the equipment.

**NOTE**: Take note of additional important information. Not a warning or caution.

**ELECTRICAL HAZARD**: Risk of electrical shock present. Ensure that power is disconnected before attempting procedure.

REGULATORY INFORMATION

Regulatory information is delivered with DCI Edge dental equipment as mandated by agency requirements and can be found in the accompanying Instructions For Use for this device.
SETUP

TOOLS NEEDED FOR INSTALLATION

• Scissors or utility knife
• Allen wrench set
• Socket wrench set

INCLUDED HARDWARE AND COMPONENTS

• Power Switch Cover
• Backrest Wire Cover and Fasteners

PLACE THE CHAIR IN LOCATION

1 Remove the shipping straps and open the crate.
2 Remove the 3/8” bolts holding the chair to the wood pallet.
3 Carefully remove the chair from the pallet and position it in the proper location for installation. Refer to dimensional information on the next page for guidance in positioning the chair.
4 Check that the chair rests flat and level on the floor and that it does not rock due to uneven areas on the floor. Use shims to eliminate gaps if the surface is uneven.

WARNING: To prevent injury, use an assistant to help safely position the chair in the operatory.
DIMENSIONAL LAYOUT

CHAIR AND UNIT DIMENSIONS

JUNCTION BOX LAYOUT
CHAIR PREPARATION

POWER SWITCH COVER

Power Switch Cover: Install the power switch cover into the opening in the truss cover near the power switch by snapping it firmly into place.

FOOT SWITCH

Foot Switch: Unpack the foot switch and set in position for use.

BACKREST

1. Rotate the backrest into position by aligning the backrest bottom holes to the holes in the link bar which extends from the upper hydraulic assembly.

2. Loosen the set screw which secures the steel cross pin. Align the holes of the backrest and the back link and re-insert the cross pin. If necessary, use a rubber mallet to drive the pin until it has fully engaged both parts.

3. Tighten the set screw on the backrest link against the pin to prohibit its movement.
UPHOLSTERY INSTALLATION

**SEAT UPHOLSTERY**

1. Center and place the seat upholstery on the seat plate so that the clips on the bottom of the seat upholstery drop into the slots of the Seat Plate.

2. Engage the clips by pushing the seat upholstery toward the backrest.

3. Once the clips are engaged, turn the two rotating catches 90 degrees to lock the seat in position.

**WARNING:** Failure to properly assemble the seat upholstery to the chair could result in injury or damage to the equipment.

**BACKREST UPHOLSTERY**

1. Attach the backrest upholstery by aligning the lower keyhole features in the plastic substrate to the flat head elevator bolts on the metal back.

2. Push down and slide the backrest upholstery toward the seat until the upper keyhole features catch on the upper elevator bolts.

3. Ensure that the upper elevator bolts engage in the upper keyhole slots of the backrest upholstery substrate and continue to push the backrest toward the seat until it is fully engaged on the metal back.

**HEADREST UPHOLSTERY**

1. Remove the 6-32 screw from the back of the headrest upholstery and set aside.

2. Align the keyholes of the headrest upholstery to the flat head bolts on the headrest assembly.

3. Push down and slide the headrest upholstery toward the bottom tip of the casting to engage the bolts in the keyhole slots.

4. Complete the assembly by adding the 6-32 screw to the back of the headrest as shown (right).
OPTIONAL QUICK CONNECT BOX

ATTACH BOX TO CHAIR

1. Identify to which side of the chair the box will mount.

2. Drive in screw #1 until the head is 1/8” from the surface.

3. Align the keyhole on the top of the Quick Connection Box to the 1st installed screw and slide the box until the screw is engaged in the slot. Then, add screw #2 as shown.

ROUTE LINES

1. Route tubings out the hole on the side of the Quick Connection Box which is closest to the chair casting.

2. Route the tubings from the back side of the Quick Connection Box down through the opening under the seat casting. Remove the safety cover and route the tubings through the tubing managers on the back side of the truss casting.

3. Remove the top cover of the Junction Box in front of the chair and route air and water lines through the opening at the front of the chair into the Junction Box. Make air and water connections to the incoming air and water lines after the regulator.
ADJUSTING THE CHAIR POSITION SOFT LIMITS

PROGRAMMING SOFT LIMITS

Soft Limits are the software controlled position limits for the hydraulic chair movements. These can be programmed using the foot switch or any touchpad that controls chair movement. Soft limits are factory set and should only be adjusted by a technician.

1 **Enter Soft Limit Mode:** While holding the “Return” key, press and hold the “Preset 1” key for 6 seconds. Two short beeps followed by one long beep indicate that you have entered Soft Limit Mode. While in Soft Limit Mode, the chair will be able to move through its full mechanical range of travel.

2 **Position the chair:** Press a directional key (up, down, recline, incline) to position the chair at its desired soft limit position.

3 **Set soft limits:** While pressing and holding the “Return” key, press the directional key (up, down, recline, incline) for the direction that you want to limit. Two long audible beeps will indicate successful programming of that soft limit. **Example:** To set the lower limit of chair height, press and hold the Return key and the Chair Down arrow key.

4 **Exit Soft Limit Mode:** While holding the “Return” key, press and hold the “Preset 1” key for 6 seconds. Three audible beeps indicate that you have left Soft Limit Mode. Once exited, the chair will operate within the movement constraints that have been programmed.

If, while in Soft Limit Mode, no keys are pressed for over 60 seconds, the chair will automatically exit Soft Limit Mode, at which time three audible beeps will sound. Once exited, the chair will operate within the movement constraints that have been programmed.
HYDRAULIC SYSTEM

HYDRAULIC SCHEMATIC

HYDRAULIC CONTROL VALVE

SPEED ADJUSTMENT

TV1 = BACK UP
TV2 = BACK DOWN
TV3 = BASE UP
TV4 = BASE DOWN

To increase speed turn counterclockwise.

To decrease speed turn clockwise.

MODEL: SVU2N-D24-12

MFG. NO. 48

FLOW

INC.

DEC.

TV2 (D)

TV1 (U)

TV4 (D)

TV3 (U)

CV1

CV2

A

B
Status Codes are displayed on a two 7-segment display on the chair control circuit board. These are visible through the clear window of the protective cover. Errors are designated with an 8 as the first digit. While there are error codes displayed, no other status code will be displayed. When more than one code's condition is present, each applicable code will be displayed, alternating every second.

### POSITIONS CONTROLS

<table>
<thead>
<tr>
<th>Display</th>
<th>Status</th>
<th>If this status is incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td>00</td>
<td>00</td>
<td>System Normal, No current action</td>
</tr>
<tr>
<td>10</td>
<td>10</td>
<td>Keypad connected to KEY1 is being pressed</td>
</tr>
<tr>
<td>11</td>
<td>11</td>
<td>Keypad connected to KEY2 is being pressed</td>
</tr>
<tr>
<td>12</td>
<td>12</td>
<td>Keypad connected to KEY3 is being pressed</td>
</tr>
<tr>
<td>13</td>
<td>13</td>
<td>Keypad connected to KEY4 is being pressed</td>
</tr>
<tr>
<td>14</td>
<td>14</td>
<td>No motion in progress, while keypad is pressed</td>
</tr>
<tr>
<td>15</td>
<td>15</td>
<td>Backrest in motion (normal function)</td>
</tr>
<tr>
<td>16</td>
<td>16</td>
<td>Base in motion (normal function)</td>
</tr>
<tr>
<td>17</td>
<td>17</td>
<td>Auto-position in progress (normal function)</td>
</tr>
<tr>
<td>18</td>
<td>18</td>
<td>Auto-position in progress (normal function)</td>
</tr>
</tbody>
</table>

### ERRORS

<table>
<thead>
<tr>
<th>Display</th>
<th>Status</th>
<th>If this status is incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td>80</td>
<td>80</td>
<td>Backrest Position value too low</td>
</tr>
<tr>
<td>81</td>
<td>81</td>
<td>Backrest Position value too high</td>
</tr>
<tr>
<td>82</td>
<td>82</td>
<td>Base Position value too low</td>
</tr>
<tr>
<td>83</td>
<td>83</td>
<td>Base Position value too high</td>
</tr>
<tr>
<td>84</td>
<td>84</td>
<td>Software fault, watchdog engaged</td>
</tr>
<tr>
<td>85</td>
<td>85</td>
<td>Base Sensor not found</td>
</tr>
<tr>
<td>86</td>
<td>86</td>
<td>Back Sensor not found</td>
</tr>
<tr>
<td>88</td>
<td>88</td>
<td>Hardware fault</td>
</tr>
<tr>
<td>89</td>
<td>89</td>
<td>No keypads found</td>
</tr>
<tr>
<td>F0</td>
<td>F0</td>
<td>Fault on Base Port</td>
</tr>
<tr>
<td>F1</td>
<td>F1</td>
<td>Fault on Base Port</td>
</tr>
<tr>
<td>F2</td>
<td>F2</td>
<td>Fault on KEY1 Port</td>
</tr>
<tr>
<td>F3</td>
<td>F3</td>
<td>Fault on KEY2 Port</td>
</tr>
<tr>
<td>F4</td>
<td>F4</td>
<td>Fault on KEY3 Port</td>
</tr>
<tr>
<td>F5</td>
<td>F5</td>
<td>Fault on KEY4 Port</td>
</tr>
<tr>
<td>Pu</td>
<td>Pu</td>
<td>Pump has overrun, chair has been automatically stopped</td>
</tr>
</tbody>
</table>

### SAFETY SWITCHES

<table>
<thead>
<tr>
<th>Display</th>
<th>Status</th>
<th>If this status is incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td>30</td>
<td>30</td>
<td>Safety cover switch engaged</td>
</tr>
<tr>
<td>31</td>
<td>31</td>
<td>Auxiliary Switch engaged</td>
</tr>
</tbody>
</table>

Display 00
- System Normal, No current action
  - Check Green LEDs are lit on the keypad input board

Display 12
- Keypad connected to KEY3 is being pressed
  - 1. Check keypad for a stuck key
  - 2. Check keypad cables for damage creating a short circuit

Display 14
- No motion in progress, while keypad is pressed
  - 1. Check keypad for a stuck key
  - 2. Check keypad cables for damage creating a short circuit

Display 20
- Signal received to move backrest but it has reached its soft limit
  - Reprogram soft limits

Display 31
- Auxiliary Switch engaged
  - 1. Check the air switch in the delivery head for proper function
  - 2. Check keypad cable connecting the delivery head Input Board to the Control Board

Display 45
- Lamp is being activated or deactivated
  - 1. Check keypad for a stuck key
  - 2. Check keypad cables for damage creating a short circuit

Display 50
- Signal received to move backrest but it has reached its soft limit
  - Reprogram soft limits

Display 60
- Signal received to move base but it has reached its soft limit
  - Reprogram soft limits

Display 70
- Lamp is being activated or deactivated
  - 1. Check keypad for a stuck key
  - 2. Check keypad cables for damage creating a short circuit
SMART PHONE APPLICATION

You can connect to this chair using an Android based smart phone and the DCI Edge Diagnostic Tool App. This application provides the following features:

1. View status information of the chair in its current state along with troubleshooting tips for error conditions.
2. Download a history log of past actions and conditions.
3. Share the history with the DCI Edge Technical Service Team for additional assistance.
4. Gain quick access to other DCI Edge support materials available online.
5. Quickly connect with the DCI Edge Technical Service Team by phone or by electronic message.

CONNECT VIA BLUETOOTH

1 Getting started: install the DCI Edge Diagnostic Tool onto your smart phone from the Google Play Store. Once you have installed the app on your smart phone, open the app and choose Devices from the main menu.

2 Make the chair discoverable: Using a keypad or foot-switch connected to the chair, press and hold the ‘0’ and ‘1’ keys simultaneously for 5 seconds until you hear a chime from the chair.

3 Connect: Choose Devices from the main menu (Fig. 1). From the Devices Screen, tap on the device listed to connect to it (Fig 2). To avoid confusion, do not make more than one chair discoverable at a time.

4 View Status: Once connected, you will be placed into the Status Section of the app (Fig. 3) where you can view the codes that are currently being displayed on the Control Board of the chair along with the definition of the code. A graphical display will also indicate any current actions you are making in real time. Scroll through the troubleshooting section at the bottom of the screen if the current conditions require a corrective action.

5 View Log: Tap Log in the upper left of the screen to enter the Log Section of the app (Fig. 4) where you can view the Log Entries in real time as you operate the chair. You can also download the log history of the chair for the last 500 log entries, and you can tap the Share icon to email that log information to DCI Edge Technical Service Team for additional assistance. The Log Help window includes additional information for understanding the log entries and viewing the list of troubleshooting tips.